

Winners Circle Terms and Conditions

By using your Winners Circle Card, you agree to the terms and conditions of the Program ("Rules") as set out below:

1. General

- 1.1. The Winners Circle Program ("Program") is administered and controlled by Peermont Global (Pty) Ltd ("Peermont").
- 1.2. Peermont Winners Circle Members must be 18 years of age or older.
- 1.3. Proof of age is required before an application form for membership will be accepted e.g. valid Identity Document, Passport or South African driver's License. You are required to have your photo taken during the sign up process. You hereby consent that copies of the documents provided by you, may be retained by Peermont.
- 1.4. Juristic persons e.g. close corporations and companies and any other legal entities are not eligible to participate in the Program. Only natural persons are eligible for the Program.
- 1.5. Membership is not transferable and only one membership per person is permitted.
- 1.6. Only the Member in whose name the Winners Circle Card is issued, is entitled to use the Winners Circle Card.
- 1.7. Approval of any application for membership to the Program is at the sole discretion of Peermont. Any decision taken in this regard is final and binding.
- 1.8. Any use of the Winners Circle Card contrary to the rules of the Program must be reported to Peermont immediately.
- 1.9. To activate your Winners Circle Card, a default PIN code will be issued to you on receipt of your Winners Circle Card. You need to change the default code immediately by creating your own PIN. Your PIN must be numeric and must have 4 digits and may not begin with a zero. You should take proper care and do everything that is necessary to prevent the PIN number from being lost, stolen or wrongfully used. Ensure that any record of the PIN is kept separate from your Winners Circle Card in a safe place and do not allow anybody to obtain knowledge of the PIN. If you forget your PIN you need to request the Winners Circle Desk to reset the PIN however you need to provide proof of identification.
- 1.10. When playing slots, it is your responsibility to ensure that your Winners Circle Card is correctly inserted into the Card reader and is functioning correctly. The Card reader display will welcome the Member by name and reflect your point balance.
- 1.11. In the event of a Card being incorrectly inserted, lost or stolen, Peermont will be responsible or liable for the loss of points or benefits. A lost or stolen Card must be reported immediately to the Winners Circle Desk.
- 1.12. Peermont reserves the right to levy a card replacement fee to replace a Winners Circle Card. If found, please return to Peermont Global (Pty) Ltd, P O Box 98670, Sloane Park, South Africa, 2152.
- 1.13. Peermont will lock any reported lost or stolen Winners Circle Card. The remaining balance Bonus Points, if any, may be transferred to a new Winners Circle Card.
- 1.14. The Peermont Winners Circle Card remains the property of Peermont.
- 1.15. Employees and immediate family of the employees of Peermont group companies are not eligible to participate.
- 1.16. By participating in the Peermont Winners Circle Program, you agree to the conditions of membership, rules and terms of the Peermont Winners Circle Program.

2. Tier Status

- 2.1. The accumulation and redemption of points and the upgrade and downgrade in status tiers (such as Silver and Gold status) are subject to the sole and absolute discretion of Peermont.

- 2.2. Cards are valid for a period of 12 months, and status level will be reviewed upon renewal.
- 2.3. The PeerMont Winners Circle Black Card Program is an annual and by invitation only, membership. Terms and conditions apply and is subject to Management approval.
- 2.4. PeerMont reserves the right to alter or cancel this Program at any time, including the Program rules and regulations, rewards and benefits, special offers, awards, points, expiry periods, rates at which points are earned, and participating PeerMont casinos without prior notification.

3. Awards

- 3.1. On redemption of points or vouchers, you must produce your signed Winners Circle Card. Positive proof of identity may also be required on redemption. Only one Card per redemption transaction may be used.
- 3.2. Benefits are not redeemable for cash and are not transferable. All benefits are subject to change without prior notice, are subject to availability and where available.
- 3.3. Points accumulated are valid for 12 months, upon which any unredeemed points will be forfeited and cannot be reclaimed.
- 3.4. Points accumulated will reflect within 48 hours of play.
- 3.5. PeerMont Winners Circle benefits are not applicable in conjunction with any other PeerMont discount Programs, promotions or offer, unless otherwise indicated by PeerMont.
- 3.6. PeerMont reserves the right to adjust your points or prize total point totals where points have accrued as a result of a malfunction, operator fault, misrepresentation or any other reason beyond the control of PeerMont.
- 3.7. PeerMont uses reasonable endeavours to track a Member's spend however it cannot attest to the accuracy of its systems. PeerMont's decision shall be final in respect of any discrepancies.
- 3.8. PeerMont reserves the right to adjust Winners Circle point balances for the settlement of merchandise, rooms, food, beverage, events or any other expense.
- 3.9. In the event of a Winners Card being incorrectly inserted, lost or stolen, PeerMont cannot be held responsible or liable for the loss of funds.
- 3.10. PeerMont will not be liable or responsible for the loss of funds on your Winners Circle Card due any persons gaining unauthorised access to the Card, the Card number or the PIN or as a result of you not changing the default PIN.

4. Termination

- 4.1. Fraudulent usage of the Winners Circle Card will result in the immediate loss of Winners Circle membership and all privileges will be permanently revoked.
- 4.2. People issued with Right of Admission Notice or person(s) who have self-excluded himself / or herself from gaming, forfeit all privileges associated with this Program until such time the notice expires / or the self-exclusion is uplifted by the relevant authorities.
- 4.3. If a membership Card is inactive for a period of 12 months, your Winners Circle Membership will lapse and all accrued points will be cancelled.

5. Communication

- 5.1. By signing up as a PeerMont Winners Circle Member, you will automatically be opted in to receive Winners Circle communication and agree that your information may be stored outside the borders of South Africa.
- 5.2. You are able to opt out of any communication from PeerMont and or its Partners at any time in writing or at any GRO desk at a PeerMont resort.
- 5.3. You are required to notify PeerMont in writing of any change of address or personal details as soon as possible PeerMont shall not be obliged to follow up with you regarding any address changes.
- 5.4. You have the right to:
 - 5.4.1. Obtain information in respect of your personal information held by PeerMont;
 - 5.4.2. Request the deletion of your personal information;
 - 5.4.3. Request a correction to your personal information.

- 5.5. Peermont shall not sell, transfer or make the personal information of a Winners Circle Member available to any third parties without your prior approval unless it is in terms of these Rules.
- 5.6. Peermont may make your personal information available as requested in terms of any legislation.

6. Partner Benefits

- 6.1. By signing up as a Peermont Winners Circle Member, you agree that in order to redeem certain partner benefits your personal information will be shared with various national and international partner (outside South Africa) organisations for the sole purpose of benefit offer and validation. You will always have the right to opt out.
- 6.2. Mango Airline benefits are available when flights are booked online on www.peermontrewards.co.za Terms and conditions apply. Complimentary on-board refreshments voucher of up to R50.00 is applicable. Mango Plus Guests are to use their Mango flight boarding pass to redeem the complimentary on-board refreshments. Booking changes must be done within 3 hours of the originally booked flight's departure—failure to do so will result in the forfeiture of the value of the flight. If a route change is done, the higher of the already paid Mango Plus fare on the new route will be applicable. Friday and Sunday flights attract a higher Mango Plus fare, which becomes applicable if a booking is changed to these days. No minimum annual spend is required for this offering. Mango may amend the rates quoted in this proposal, based on variables such as the fuel price. Updated rates will become effective on the day of implementation with no notice to the Guest.
- 6.3. In order to redeem the Wine Club and Official Protea's Supporters Club benefits, you are required to complete the online membership sign up process on www.peermontrewards.co.za