

## HOTEL HEALTH AND SAFETY PROTOCOLS

It's a brave new world but we still endeavour to provide relaxing stays and exciting times. We pledge to show commitment to providing a safe environment in light of the COVID-19 pandemic.

### THE PEERMONT CARES PLEDGE

Peermont commits to monitor and follow advice and guidance from the WHO (World Health Organisation) and local health and safety institutions. We strive to assess and mitigate all risks faced by our guests and employees through comprehensive communication and education, vigilant health and safety protocols and diligent monitoring of required hygiene standards. For more information visit <https://sacoronavirus.co.za>

When visiting our hotels we will be vigilant to provide a safe and secure environment.

### CHECKING IN

To protect our guests and employees we have initiated the following protocols when you check in:

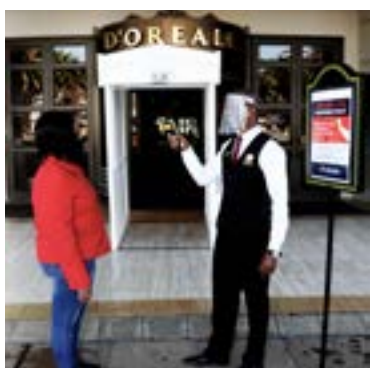
- ☘ A face mask or shield is required
- ☘ Entering through an anti-viral mister
- ☘ Completing a Guest Screening questionnaire
- ☘ Having your temperature taken (if your temperature exceeds 37.5 °C you will not be checked in)
- ☘ A hand sanitizing station



### HEALTH AND SAFETY PROTOCOLS





Peermont prides itself on being up to date on the latest health and safety protocols:

- ☘ Education - All our employees have been educated on the best practices and have temperatures recorded upon entry
- ☘ Awareness - Educational signage is displayed for both employees and our guests
- ☘ PPE - All employees are required to wear certified personal protective equipment (PPE) at all times
- ☘ Social Distancing - We employ social distancing through demarcated areas and physical barriers where required
- ☘ Hygiene - All areas and touch points are thoroughly and regularly cleaned. Our rooms are then sealed for your protection.



## YOUR ROOM



All rooms are cleaned with utmost care and prepared and sealed to ensure your stay is relaxing and care-free.

-  Rooms are deep cleaned and hygienically sealed
-  All non-essential and high touch-point objects have been removed (e.g. magazines, decorative cushions etc.)
-  The mini bar is cleared for your safety
-  Room amenities (i.e. tea/coffee packets) will be pre-packed



## FOOD AND BEVERAGE




We've amended the way we serve your food and beverage in accordance with health protocols to ensure that we adhere to the hygiene and social distancing requirements.

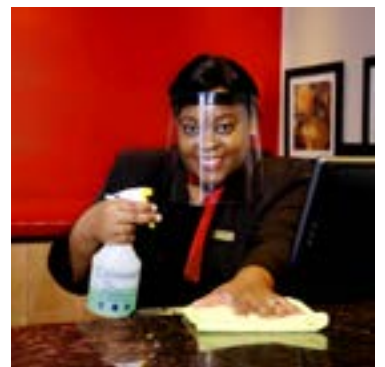
-  No buffets will be available
-  Room service is recommended and meals will be delivered in sanitary packaging



## OTHER AREAS

For your safety and to adhere to social distancing protocols:

-  Gyms, swimming pools, bars, and spas remain closed
-  Dining facilities (where open), are restricted to limited numbers
-  Elevators are limited to no more than two persons at a time  
Using the stairs is recommended



---

During these challenging times we will endeavour to provide the best service and ensure your stay is warm and friendly, and you have peace of mind.

We look forward to welcoming you back.